CONSULTING AND IMPLEMENTATION SUPPORT FOR EDUCATION


Providing quality education to today’s children is the key to our future. And as part of a school community, you understand that successful outcomes for children depend on so much more than what happens in the classroom – social determinants of health, trauma, racism and poverty all impact a student’s educational outcomes, well-being and overall life success. You wrestle with this complex mix of barriers to learning and thriving, all while facing increasing scrutiny and decreasing budgets. You want to deliver the best possible educational services in your community, but you may struggle to maintain best practices in the face of urgent need, financial hardship, and changing educational approaches. Some of the many challenges you might face include:

- You know that addressing the needs of the whole child leads to the best outcomes for kids and families, but you struggle to integrate your work with other community providers in areas like health care, social services, and food security.

- You want your staff to communicate effectively with your diverse student and family population by utilizing culturally responsive approaches to build trust.

- You want to demonstrate your effectiveness, but you’re unsure how to collect, process and evaluate the data you need.
CCSI’s Consulting Services team understands your needs. Our consultants who specialize in education are far more than theoretical policy experts – they have decades of experience in school settings, providing teaching, administrative, technical and consulting support.

When you work with CCSI’s consulting team, you get more than a portfolio of recommendations to put on your shelf. You get hands-on support and insight that works to change culture, strengthen staff performance, and improve student and family outcomes.

Engaging our team of experts helps you:

- **Serve the whole student** – removing barriers to education and well-being by addressing a range of social determinants of health and working with human service agencies and other community assets.

- **Demonstrate value** through better student and family outcomes, staff retention, improved community connectedness and compliance with state requirements by collecting and understanding the data you need.

- **Promote culturally responsive approaches in your organization**, so staff are able to work with students and families from diverse backgrounds through listening and motivating rather than prescribing solutions.

Let us help you translate the complex needs of education delivery into actionable, productive steps that lead to better outcomes for your organization, staff, students and families and community. Connect with us today at:

www.ccsi.org/Consulting | askccsi@ccsi.org | 585.328.5190
OUR CONSULTING AND IMPLEMENTATION SUPPORT SERVICES

Strategic Planning
Set your organization’s course for the future. Our experienced consultants partner with you to develop a roadmap to support capacity-building within your organization. We help you assess and understand changes in the external environment as well as your current infrastructure, workforce, and internal processes so that you can develop your strategy for continued successful growth and development.

Strategic Analysis and Quality Improvement
Measure your results. Demonstrate your effectiveness. Learn from your experience. Our consulting staff bring the technical expertise and community experience needed to help you “measure what matters” and put your data to use to understand performance, drive improvement and maximize your impact.

Practice Transformation
Transform the way you deliver services. Successful programs and services rely heavily on ensuring that staff at all levels have the skills and expertise needed for their increasingly complex and demanding work. CCSI works with you to clarify your priorities, deliver training in key areas, and help you implement, sustain and spread best practices throughout your organization, building your capacity and helping to ensure lasting results.

SEE HOW CCSI’S CONSULTING AND IMPLEMENTATION SUPPORT PRACTICE HAS HELPED ORGANIZATIONS LIKE YOURS…

- CCSI supports the community school initiatives at Enrico Fermi School #17 and John James Audubon School #33 in Rochester, New York, helping to access services and supports to address housing, health care, and food security in order to reduce barriers to learning and academic success. Results show an 83% improvement in school performance and a 33% decrease in chronic absences at School #17 in the past year.

- We work with schools and human services providers to change practices that improve child resiliency in the face of trauma. CCSI’s analysis of data on Adverse Childhood Experiences (ACEs) showed that interventions building resilience can mediate the impact of these experiences.

- CCSI supports the Consortium on Trauma, Illness, and Grief in Schools (TIG), which provides school districts with the comprehensive training and infrastructure needed to respond effectively in times of crisis.

- CCSI offers poverty simulation immersive experiences designed to deepen awareness of the day-to-day complex challenges faced by those living in poverty and how current biases, systems, policies and practices can create barriers.

- We provide training, coaching, and consultation to support administrators and school staff to promote Whole Child Health.
MEET OUR TEAM

Consulting Services includes more than 30 team members who combine real-world experience with policy and training expertise. In addition, we draw upon the knowledge and capabilities of more than 400 employees within the CCSI organization, who include experts in fiscal support, program management, and business services.

Elizabeth Meeker, PsyD is Vice President of Consulting Services.
I believe it’s the people in health care, human services, and education who matter and who ultimately improve the well-being of our community. That’s why as the Vice President of Consulting Services at CCSI, I help partner with our customers to deliver better outcomes for their clients. At CCSI, we pride ourselves on innovation, not off-the-shelf solutions. Over the past decade, our team has led cutting-edge work on trauma-responsive care, an issue that today is a critical part of any effective health care or education strategy. I dig deep to learn what works – and what doesn’t – in order to develop the right tools, training and strategies for you. Let’s connect!

Connect with Dr. Meeker at emeeker@ccsi.org or call 585-613-7645.

Gwendolyn Olton, MA, BSN, RN is Director of Practice Transformation.
They say the only constant in life is change. I’ve made a career out of change. As the Director of Practice Transformation at CCSI, I help your organization prepare for, embrace, and grow through change. With my expertise in trauma-informed care, restorative practices, conflict transformation, and facilitation, I can help you understand and overcome resistance to change so you’re team is stronger, more productive, and more effective in getting great results for your clients. If changes in the health care environment leave you worried or overwhelmed, let’s connect!

Connect with Ms. Olton at golton@ccsi.org or call 585-613-7641.

Deborah Salamone, MS Ed is a Senior Consultant in Consulting Services.
Trauma responsive schools and communities can be places where students, staff and families thrive. At CCSI, I support schools as they prepare for and navigate through systems change. From individual classrooms to entire districts, I teach administrators, teachers and all staff to understand the effects of trauma on developing brains, learning and behavior. I offer them ways to strengthen their own and others’ resiliency, as well as demonstrate how to align best practices with expectations for mental health literacy and social emotional learning. If you are an educator looking for a better way to support students, your colleagues and yourself by creating educational spaces where everyone thrives, please call me!

Connect with Ms. Salamone at dsalamone@ccsi.org or call 585-328-5190x7545.

Amy Scheel-Jones, MS Ed is a Senior Consultant in Consulting Services.
I believe there is real hope in changing things for one child or one family for the better. Small steps add up to big change across populations. As a Senior Consultant at CCSI, working with schools, health and human services, I know that violence, abuse, and poverty do not have the final word on a child’s future. By working for justice, equity, and trauma prevention, we can improve the lives of our community’s children. By focusing on being trauma-responsive and building resilience, we promote positive outcomes even when trauma or adversity occur. If you want to become more trauma-responsive as an organization, I’d love to partner with you!

Connect with Ms. Scheel-Jones at ascheel-jones@ccsi.org or call 920-246-0061.

To talk more about how CCSI’s Consulting Services can help support your agency’s needs, please contact:

www.ccsi.org/Consulting  askccsi@ccsi.org  585.328.5190

For more than 25 years, CCSI has partnered with organizations across NYS to provide the specialized management services, technical assistance, and implementation support needed to deliver innovative, high quality services across behavioral health, human services, community-based organizations, and intellectual and developmental disabilities providers.