

BUSINESS MANAGEMENT SUPPORTS

FOR BEHAVIORAL HEALTH AND HUMAN SERVICE PROVIDERS

As systems and funding structures continue to evolve at a rapid pace, so must your agency's business infrastructure. For over 25 years, CCSI has partnered with organizations across NYS, providing the business services needed to support the not-for-profit community in delivering innovative, high quality services. We offer an integrated set of services, systems and tools tailored specifically to your agency needs, helping you to fill critical gaps with high quality, cost-effective approaches.

FISCAL BUSINESS PRACTICES

STRENGTHENING YOUR FINANCIAL PERFORMANCE

Our experienced fiscal team will work with you to implement strategies and tools to improve business processes, assist in the transition to becoming data informed and value driven, and support long-term financial viability. Services include: assessing fiscal performance, budgeting and fiscal modeling, financial data monitoring / analysis and deploying the billing optimization and revenue maximization practices needed to maintain a strong bottom line.

HUMAN RESOURCES BUILDING AND MAINTAINING A STRONG WORKFORCE

We know that recruiting and retaining a talented, committed, workforce is a top priority. Our highly experienced HR team works closely with customers to develop talent management strategies and provide the implementation support needed to strengthen practices in all areas of human resources administration, including: full life-cycle recruitment, payroll, benefits administration, regulatory compliance, policy development, and risk management. We also provide access to an array of online educational resources to support continued learning and development, as well as specialized consultation with experienced HR professionals when needed.



STRATEGIC STAFFING MEETING SPECIALIZED STAFFING NEEDS

Some projects require a dedicated, on-site staff with specific skills and expertise. To meet these needs, CCSI partners with organizations to provide the staffing and additional support needed to get programs up and running – and to keep them operating efficiently and effectively. CCSI staff based at customer locations not only receive Human Resources support, but our integrated approach to service delivery means that customers also have access to CCSI's expertise in areas important to improving practice – such as performance measurement and management, trauma-informed practice, motivational interviewing, and cultural competence.

FISCAL OFFICER SUPPORT OPTIMIZING MANAGEMENT OF STATE FUNDING

We also have a long history of partnering with organizations to provide the very specialized fiscal management support needed to manage State funding requirements. Working in more than 19 counties across NYS, our experienced fiscal officer team provides both on-site and virtual assistance with budgets, claims reports, customized grant reporting to meet funder requirements, specialized Consolidated Fiscal Report (CFR) training for county fiscal officers and providers, to routine updates to ensure clients have the latest guidance from NYS agencies, CCSI assisted counties in maximizing the use of their state aid funding to support local programs and priorities.

To talk more about how CCSI's Business Management Services can help support your agency's needs, please contact:

Donna Peri
Senior Vice President
dperi@ccsi.org | 585.613.7616



www.CCSI.org