

Clinic Sustainability Accelerator

A practical, data-driven approach to stabilizing & strengthening clinical operations.

The Challenge

Behavioral health clinics are under intense financial and operational pressure. Revenue leakage, staffing strain, and limited visibility into performance often put programs, and community access, at risk. Too often, organizations rely on short-term fixes that fail to address the root causes.

Our Solution

CCSI's **Clinic Sustainability Accelerator** helps behavioral healthcare leaders understand what's really driving performance across clinical operations, revenue cycle, and workforce productivity—and what to do next.

We take a **holistic, system level approach**, moving beyond surface level metrics to identify the operational realities behind the numbers.



Who It's For

- Community based healthcare and behavioral health organizations
- Multi-site clinics facing productivity or financial challenges
- Leadership teams seeking clarity not surface-level, short-term solutions

Our Approach

Assessment

Our structured assessment may include:

- **Financial & Productivity Review**
Budgets, projections, profit & loss statements, and productivity trends.
- **Revenue Cycle & Claims Analysis**
Billing accuracy, denial patterns, timeliness, and revenue capture.
- **Clinical Operations & Workflow Review**
Scheduling practices, documentation processes, and care delivery workflows.
- **Caseload & Acuity Analysis**
Alignment of clinician caseload mix with productivity expectations.
- **Engagement & Access Indicators**
No-show trends, visit frequency, and barriers to consistent care.

Add-Ons

The **Clinic Sustainability Accelerator** is designed as the first phase of a continuous improvement process that will bring your organization to its full operational potential.

Organizations may choose to continue with tailored implementation support, including:

- Operational and financial optimization
- Workflow and staffing redesign
- Training and implementation support
- Performance dashboards and long-term sustainability planning

Engagements are scalable based on your needs, capacity, and goals.

What You Get



A clear diagnosis of financial and operational challenges



Actionable, prioritized recommendations tailored to your clinics



Practical strategies to improve productivity without compromising care quality



A roadmap to strengthen sustainability and performance over time

**This is not a generic report,
it's a foundation for informed
decision-making and
meaningful improvement.**

Why CCSI

CCSI is a trusted partner to hundreds of health and human services organizations, bringing deep expertise in operations management, organizational development, business strategy, and research and evaluation. We partner with you to develop practical, sustainable solutions that support both financial health and quality care.

Ready to strengthen your operations?



Contact us
to learn more about
the Clinic Sustainability
Accelerator.

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Learn more at ccsi.org

